

Handmade Boutique by Marina Elgin
Kiebitzweg 51
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Right of withdrawal

You have the right to cancel this contract within fourteen days without giving any reason.

According to BGB § 312 g II No. 1, the right of withdrawal does not apply to products that are not prefabricated and for the manufacture of which an individual selection or determination by the consumer is decisive or which are clearly tailored to the personal needs of the consumer, Our products "Personalised Doll made according to your photo" and "Personalized cuddly toy embroidered with name" are therefore excluded from the right of withdrawal.

The cancellation period is fourteen days from the day on which you or a third party named by you, who is not the carrier, has taken possession of the goods. To exercise your right of cancellation, you must inform us, Marina Elgin, Kiebitzweg 51, 65205 Wiesbaden, elginmarina@gmail.com by means of a clear declaration (e.g. a letter sent by post or email) of your decision to withdraw from this contract. You can use the attached withdrawal form for this purpose, but this is not mandatory.

You can also electronically submit a clear declaration on our website <https://www.handmadeboutique.com>. If you make use of this option, we will immediately send you a confirmation (e.g. by e-mail) that we have received such a cancellation. To meet the cancellation deadline, it is sufficient for you to send your notification of exercising your right of cancellation before the cancellation period has expired.

Consequences of the withdrawal

If you withdraw from this contract, we will have given you all payments that we have received from you, including the delivery costs (with the exception of the additional costs that result from choosing a different type of delivery than the cheapest standard delivery offered by us), to be repaid immediately and at the latest within fourteen days from the day on which we received notification of your cancellation of this contract. For this repayment, we will use the same means of payment that you used for the original transaction unless something else was expressly agreed



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with you; In no case will you be charged any fees for this repayment. We can refuse the repayment until we have received the goods back or until you have provided evidence that you have sent the goods back, whichever is earlier.

You have to return or hand over the goods to us immediately and in any case no later than fourteen days from the date on which you informed us of the cancellation of this contract. The deadline is met if you send the goods before the period of fourteen days has expired. You bear the direct costs of returning the goods.

You only have to pay for any loss in value of the goods if this loss in value is due to handling of the goods that is not necessary to check the nature, properties and functionality of the goods.